



Reservation and payment conditions 2025 v6

Secretariat

The secretariat can be reached via secretaris@kagerplassen.scouting.nl

Requests/Reservations

- The Sea Scouts Center Kagerplassen is only available for scouting groups.
- The current prices can be found on our website <https://kagerplassen.scouting.nl/index.php/nl/>
- The camping prices include mooring fees for boats up to 12 metres that are present during the stay, provided that the number is in reasonable proportion to the number of persons.
- Reservations are only possible via LabelBooking.nl, our new reservation system from 2025.
- For reservations, use the link: [LabelBooking.nl - Camping on one of the Scouting Label sites in the Netherlands](#).
- Once you have made a reservation you will receive a reservation request confirmation by email.
- Once your reservation has been processed, you will receive a reservation confirmation from us by email.

This reservation confirmation must be confirmed within 14 days by clicking on the “**confirmation**” link in the reservation confirmation email. This confirmation also includes the invoice that must be paid within 21 days.

If the deposit has not been credited by the specified date, the reservation will expire.

- If you do not wish to use the reservation, you must cancel it, in which case we will apply the rules stated under “cancellation”.
- The board reserves the right, in consultation with the applicant, to adjust the reservation for administrative reasons.

Pay

- *After receiving the booking confirmation, you must transfer the deposit (25% of the total amount) within 21 days, otherwise your booking will expire.* The remainder (2nd installment payment) must be paid no later than 4 weeks before the start of your stay.
- By paying the deposit you agree to these terms and conditions and the camp regulations, your reservation is therefore final.
- If your reservation is within four If the booking is made 1 week before the start of your stay, you must transfer the total amount in one go immediately after receiving the booking confirmation (or before the date stated on the invoice, but no later than before the start of your stay).
- Failure to pay on time gives us the right to cancel your reservation according to the guidelines stated under the heading cancellation.
- Access to the island is only possible if the payment obligation has been met
- All additional costs incurred during the camp will be settled with the deposit at the end of the camp, cash is not accepted on our premises.

Changes to your reservation

- Changes in the number of participants must always be communicated to the secretariat by email, only these will be processed.
- After the change you will receive an adjusted invoice.
- **80% rule.** If the number of nights at the end of the stay is less than 80% of the number of nights specified in the original reservation, then one pays for the number of nights that belong to this 80%. This difference is settled in the final settlement, whereby the standard rate is used.
- If there are **fewer** participants during the stay than originally stated, this must be reported by email to secretaris@kagerplassen.scouting.nl **before** the start of the activity . The number that is officially known to us at the start of the activity is always used.
- If there are **more participants than originally stated, this must** be reported as soon as possible, but no later than before the end of your stay, by email to secretaris@kagerplassen.scouting.nl .

Hike

- If you do not stay on the premises for one or more nights during your stay, you will still be liable for overnight costs.

bail

- A deposit is charged for a stay on the island.
- This deposit will be refunded to your bank account during the final settlement, unless there is reason to reduce it. (Damage to the terrain, burn marks, vandalism, not left clean, serious nuisance, etc.).
- If the deposit does not cover the costs, the difference must be paid.
- Additional costs incurred during the stay will also be settled via the deposit, see **final settlement** .
- Any discounts will never be applied to the deposit.

Damage and nuisance

- Damage to the premises, burn marks, vandalism, not leaving the premises clean, not following the manager's instructions, etc. are normally settled via the deposit.
- If no deposit has been agreed, you will receive an invoice for this.
- This invoice must be paid within the 30 day payment term.

Cancellation

- If, due to circumstances, (part of) the reservation is cancelled by the user, the following cancellation conditions apply:
 - o Cancellation must always be done by email. The date of receipt of the cancellation is considered the cancellation date.
- In case of cancellation the following costs will be charged:
 - o In the period up to one month before the arrival date, you only owe the deposit.
 - o In the period of less than one month up to and including the arrival date, the full amount as stated on the reservation will be charged.
 - o In case of early departure during the reserved period, no refund will be made for nights not spent.
- In exceptional circumstances (such as force majeure, natural disasters, weather conditions, virus outbreaks, etc.) the above refund rules may be deviated from, at the discretion of the Zeeverkennercentrum Kagerplassen foundation.

- If special circumstances require us to decide not to allow camping on Boterhuiseiland for a certain period, no payment is due for that period, the amount paid up to that point for that period will then be refunded in full.

However, if you decide to cancel your stay during that specific period, the normal cancellation rules will apply.

Final settlement

- The final settlement will take place after the summer camps, but no later than September.
- The deposit will also be settled in the final settlement.
- Any discounts will never be applied to the deposit
- Additional costs during the stay for adjustment of participant number, electricity connection, badges etc. will be settled via the deposit. Cash is not accepted for these additional costs.
- If the final number of overnight stays falls below 80%, the resulting shortfall in overnight stays will also be included in the final settlement.
- If the above costs are higher than the deposit, you will receive an invoice with a payment term of 30 days.

Deviations from the standard arrival and departure times

- Standard arrival time is from 1:00 PM and standard departure time is no later than 11:00 AM
- A stay can start and/or end on any day of the week.
- Other times are possible in consultation with the secretariat.

Additional terms

- In the case of events and large camps, additional conditions may be imposed.
- These additional conditions will be stated in the reservation after mutual consultation.